

**From:** Anne DeBlois  
**To:** Microsoft ATR  
**Date:** 1/25/02 4:16pm  
**Subject:** Microsoft Settlement

Hi,

I am glad that the DOJ and Microsoft reached an out-of-court settlement. However, as a consumer, I would like you to know that I have never ever approved of such an antitrust trial against Microsoft from the very beginning. Netscape's failure was somehow my own fault, as I did elect to give it up and install Internet Explorer on my own computer.

I wish there had been no trial at all, actually. I feel that nobody ever listened to me. Rivals talked, antitrust experts talked, lawyers talked, but what about consumers? What about me? What about MY own choice of software? What about my desire for an unedited Windows XP, because I love it like it is? What about those who won't even think of buying a version of Windows that doesn't include all the stuff they want (Media Player, Internet Explorer and so forth)?

I never felt harmed in any way by Microsoft. On the contrary, I could learn to use a computer very easily thanks to Windows 95. Because of my interest in computers, I then chose to make it a profession, and I found absolutely nothing wrong in Microsoft software, otherwise I would not be using anything from Microsoft today.

I still believe that Microsoft is innocent, and I don't want any ruling to hurt the company, as it would also hurt hundreds of businesses that rely on Microsoft's great technology, it would also cause even more job layoffs in the high-tech field.

I still believe that the marketplace and consumer choice, not Microsoft, sank Netscape and other companies, and I still believe Microsoft has nothing to do with some rivals' failure. For instance, while the trial was underway, I could download a few updates of Microsoft Internet Explorer, but Netscape Navigator, although it was acquired by AOL, did not improve as well as I wanted it to. THAT is why I gave up Navigator. I don't want Microsoft to pay for Navigator's lack of features.

Please don't forget us consumers! Please keep in mind that we might be hurt by anything you may want to impose on Microsoft. It is not only a matter of triple damages or something, it is a matter of consumer choice and public interest. I don't want corporate greed to win over software quality. I don't want companies like AOL and Sun to be paid millions of dollars while the high-tech industry suffers from that cash flow. Please let Microsoft alone, they are one of your best corporate citizens, no courtroom must kill America's best.

Best regards,

Anne DeBlois, from Canada

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